Driver Screens - Online Bidding not working – page looks weird, freezes up, does not submit, etc.

Note: Ensure caller is using Internet Explorer.

- 1. Open Internet Explorer
- 2. Go to <u>http://driverscreens.greyhound.com</u>
- 3. Click on Tools in Internet Explorer.



- 4. Select Compatibility View settings
- 5. "greyhound.com" will be auto filled in Add this website (if not add it)



- 6. Then click Add
- 7. Ensure highlighted checkboxes are clicked and then click Close
- 8. Go back to Tools and Select Internet Options
- 9. Go to the Privacy tab

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		Ok	Ca	incel	Ap	oply

- 10. Under the **Pop-up Blocker** section, click on the **Settings** button
- **11.** Type in **greyhound.com** and then click **Add**

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- 12. Now click the Close button
- 13. Finally, click the OK button for the Internet Options window
- 14. Done!

Have the driver re-submit their bid.